

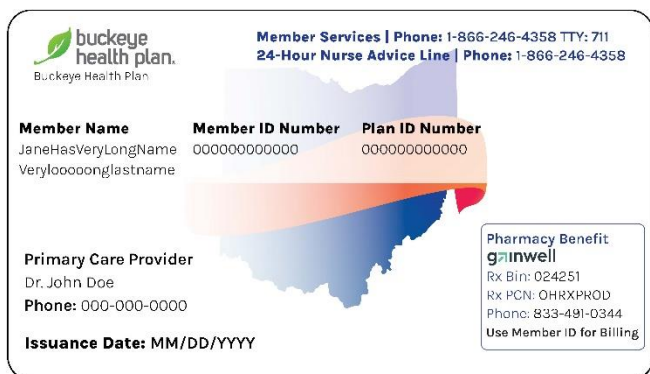
## PROVIDER BULLETIN

### Important Ohio Provider Enrollment, Credentialing and Maintenance Update Effective October 1, 2022

As you are likely aware, the Ohio Department of Medicaid (ODM) is in the process of implementing the Next Generation program to focus on the individual rather than the business of managed care so that we can do better for the people we serve. One way to achieve this vision is through the October 1, 2022 implementation of the Provider Network Management (PNM) module as the single point for providers to complete provider enrollment, centralized credentialing and self-service:

- All Ohio Medicaid provider enrollment applications must be submitted using Ohio Medicaid's PNM module, which replaces the current Medicaid Information Technology System (MITS) provider enrollment subsystem and provider portal.
- PNM will be implemented along with Centralized Credentialing, which is a state-level single centralized provider Medicaid credentialing process. Providers who are required to be credentialed will need to be credentialed only one time, rather than separate times for each managed care organization (MCO). Note: Credentialing for non-Medicaid products will continue at the MCO level.
- Medicaid providers will be able to update their office information in the PNM, including change of operator notices, name changes, adding specialties, etc.

As part of this implementation, the Member ID card has been updated:



For more information, please visit ODM's PNM and Centralized Credentialing website at <https://managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing>. You also may call Envolve Dental Customer Service at 844-464-5634 or Envolve Vision Customer Service at 866-442-6173 as applicable with any questions.