

ODM Pause on Provider Agreement Revalidation/Recredentialing

The Ohio Department of Medicaid (ODM) paused provider agreement revalidations/recredentialing by pushing out all pending provider revalidation due dates in the Provider Network Management (PNM) module by 180 days. Dates were pushed out in the system during the week of February 6, 2023.

The updated due dates applied to all providers who had not begun the revalidation process prior to the week of February 6, including those that already displayed the “Begin Revalidation” button. This button indicated the provider had entered the 120-day period before revalidation is due. A provider’s revalidation date is indicated by the Medicaid Agreement End Date field in PNM. ODM issues a revalidation notice to the provider 120 days in advance of that date, including display of the “Begin Revalidation” button within their PNM account.

As a provider, what action do I need to take?

- If you **do not see the “Begin Revalidation” button** in the provider record, you do not need to do anything. The update will move the dates out another 180 days.
- If you **do have the “Begin Revalidation” button**, this means you are within the current 120-day window for revalidation.

EXCEPTION: If you started a revalidation prior to the week of February 6, 2023, it must be completed and submitted, as this change cannot be applied to providers that were already in the revalidation process.

Providers are strongly encouraged to avoid potential enrollment delays by submitting revalidation applications early in the process.

For more information: For technical support or assistance, contact Ohio Medicaid’s Integrated Helpdesk (IHD) at 800-686-1516 and follow the prompts for Provider Enrollment (option 2) or email IHD@medicaid.ohio.gov.

To learn more about the PNM module and Centralized Credentialing, visit the [PNM and Centralized Credentialing page](#) on the [Next Generation website](#). ODM will provide additional guidance but the 5/11/23 date is the likely date that PHE is lifted which sets in motion various timelines to unwind from provider flexibilities. ODM will realign all revalidation dates accordingly and the MCE will access that information from the daily PMF.